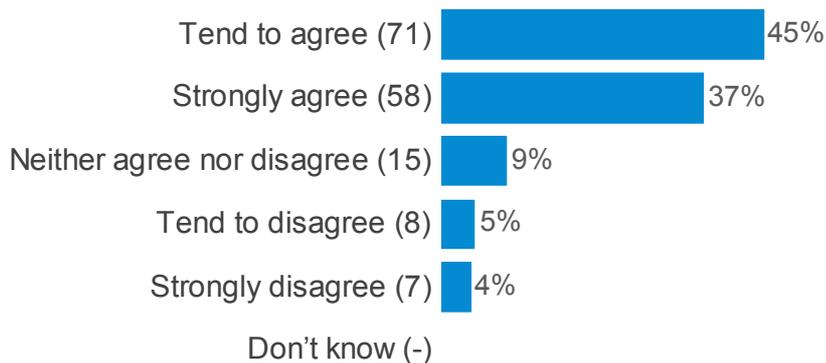# County Views August 20_21

This report was generated on 21/09/20, giving the results for 160 respondents.
A filter of 'All Respondents' has been applied to the data.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Thinking about your local area, to what extent would you agree or disagree with the following statements:

(Please consider your local area to be the area within 15 – 20 minutes walking distance from your home.)

 (My local area is a great place to live)

Tend to agree (71)	45%
Strongly agree (58)	37%
Neither agree nor disagree (15)	9%
Tend to disagree (8)	5%
Strongly disagree (7)	4%
Don't know (-)	

Thinking about your local area, to what extent would you agree or disagree with the following statements:

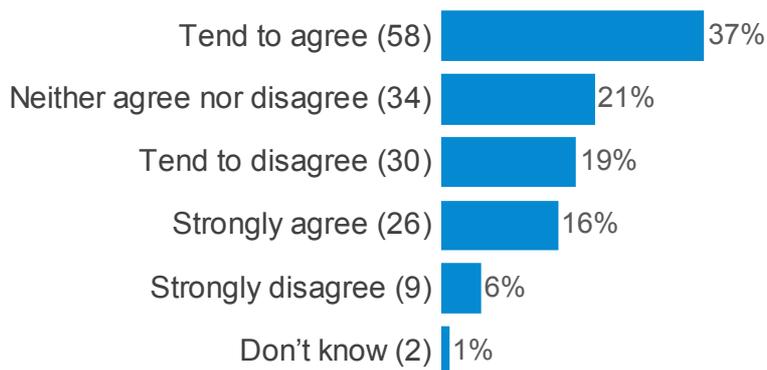**(Please consider your local area to be the area within 15 – 20 minutes walking distance from your home.)**

 (In my local area people have the opportunity to enjoy life to the full)

Tend to agree (58)	37%
Neither agree nor disagree (34)	21%
Tend to disagree (30)	19%
Strongly agree (26)	16%
Strongly disagree (9)	6%
Don't know (2)	1%

County Views August 20_21

Thinking about your local area, to what extent would you agree or disagree with the following statements:

(Please consider your local area to be the area within 15 – 20 minutes walking distance from your home.)
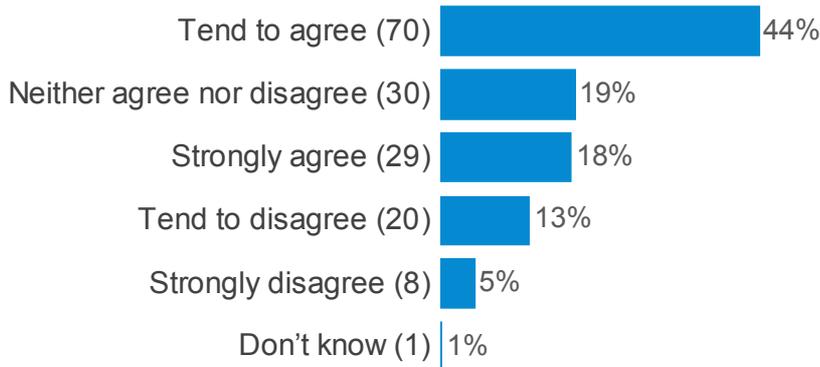
(In my local area people treat each other with respect and consideration)

Tend to agree (70)	44%
Neither agree nor disagree (30)	19%
Strongly agree (29)	18%
Tend to disagree (20)	13%
Strongly disagree (8)	5%
Don't know (1)	1%

Thinking about your local area, to what extent would you agree or disagree with the following statements:

(Please consider your local area to be the area within 15 – 20 minutes walking distance from your home.)
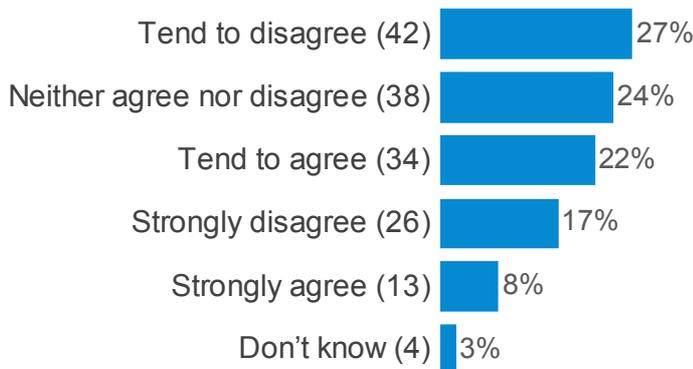
(Communities have a strong voice and have opportunities to make a difference to their local area)

Tend to disagree (42)	27%
Neither agree nor disagree (38)	24%
Tend to agree (34)	22%
Strongly disagree (26)	17%
Strongly agree (13)	8%
Don't know (4)	3%

County Views August 20_21

Thinking about your local area, to what extent would you agree or disagree with the following statements:

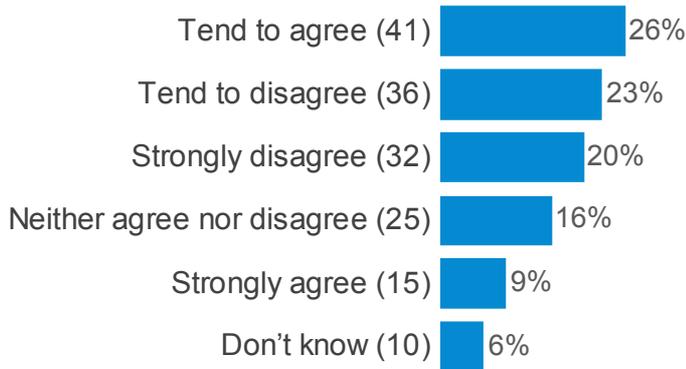**(Please consider your local area to be the area within 15 – 20 minutes walking distance from your home.)**

(In my local area people have access to high speed broadband)

Tend to agree (41)	26%
Tend to disagree (36)	23%
Strongly disagree (32)	20%
Neither agree nor disagree (25)	16%
Strongly agree (15)	9%
Don't know (10)	6%

Thinking about your local area, to what extent would you agree or disagree with the following statements:

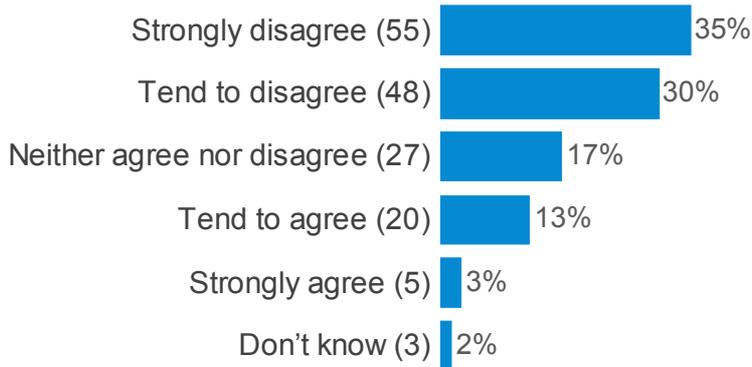**(Please consider your local area to be the area within 15 – 20 minutes walking distance from your home.)**

(In my local area roads and transport infrastructure meet my needs)

Strongly disagree (55)	35%
Tend to disagree (48)	30%
Neither agree nor disagree (27)	17%
Tend to agree (20)	13%
Strongly agree (5)	3%
Don't know (3)	2%

Thinking about your local area, to what extent would you agree or disagree with the following statements:

(Please consider your local area to be the area within 15 – 20 minutes walking distance from your home.)
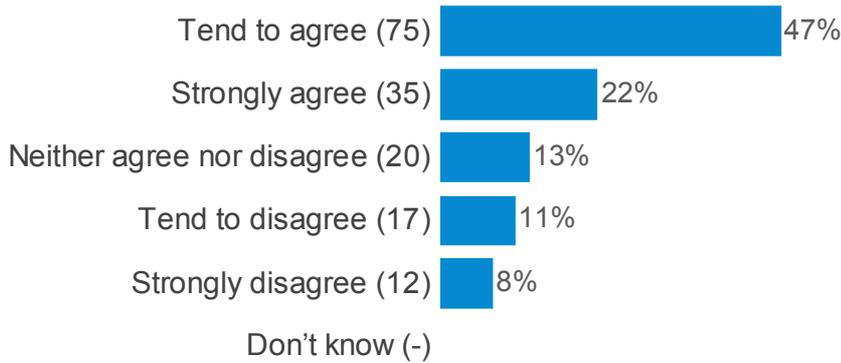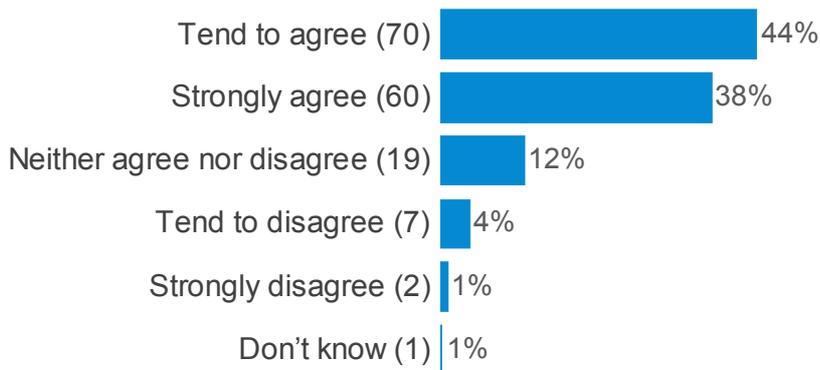
(I feel safe and secure in my local area)

Tend to agree (75)	47%
Strongly agree (35)	22%
Neither agree nor disagree (20)	13%
Tend to disagree (17)	11%
Strongly disagree (12)	8%
Don't know (-)	

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)
(Lincolnshire is a great place to live)

Tend to agree (70)	44%
Strongly agree (60)	38%
Neither agree nor disagree (19)	12%
Tend to disagree (7)	4%
Strongly disagree (2)	1%
Don't know (1)	1%

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)
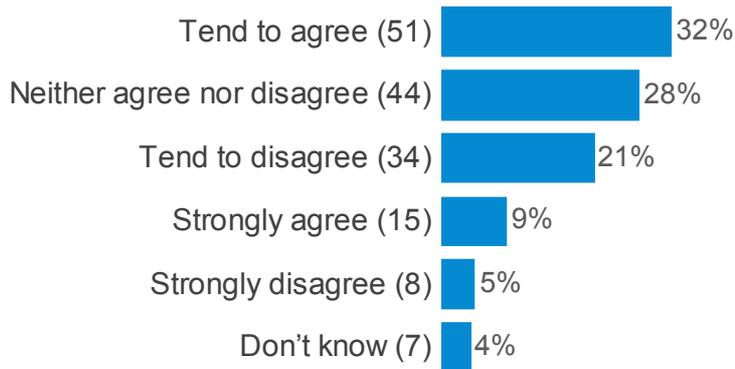**(Lincolnshire is a place where people can fulfil aspirations for their lives and their communities)**

Tend to agree (51)	32%
Neither agree nor disagree (44)	28%
Tend to disagree (34)	21%
Strongly agree (15)	9%
Strongly disagree (8)	5%
Don't know (7)	4%

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)
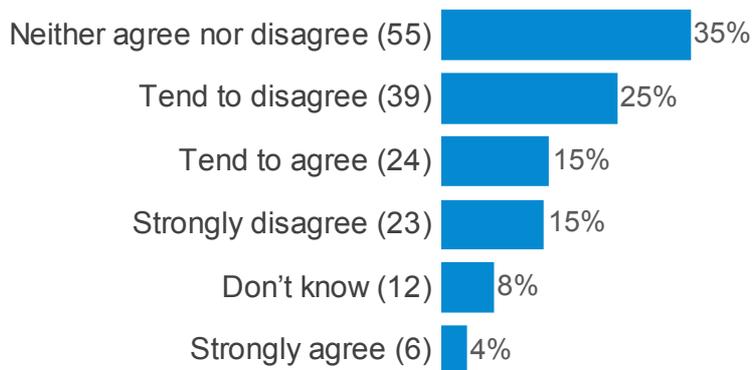**(Lincolnshire is a great place for starting and building a career)**

Neither agree nor disagree (55)	35%
Tend to disagree (39)	25%
Tend to agree (24)	15%
Strongly disagree (23)	15%
Don't know (12)	8%
Strongly agree (6)	4%

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

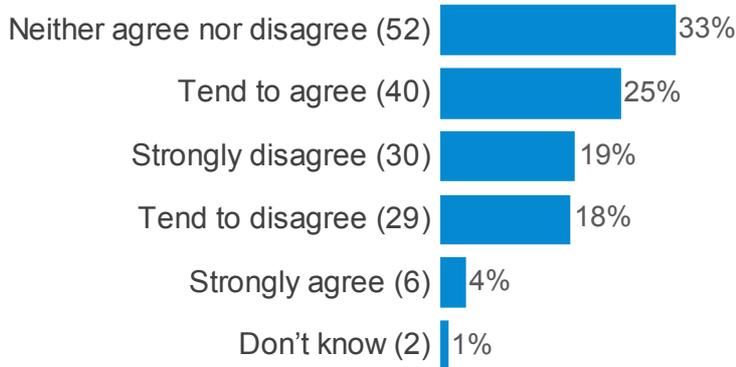**(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)**
 (People in Lincolnshire have access to good-value council services)

Neither agree nor disagree (52)	33%
Tend to agree (40)	25%
Strongly disagree (30)	19%
Tend to disagree (29)	18%
Strongly agree (6)	4%
Don't know (2)	1%

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)
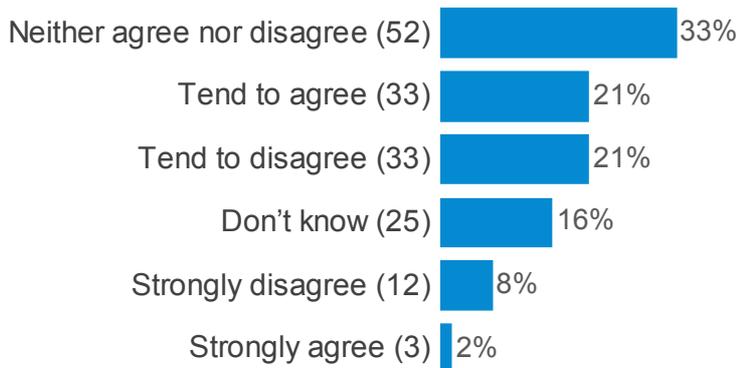 **(People in Lincolnshire are able to live independently accessing the right support when they need it)**

Neither agree nor disagree (52)	33%
Tend to agree (33)	21%
Tend to disagree (33)	21%
Don't know (25)	16%
Strongly disagree (12)	8%
Strongly agree (3)	2%

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)
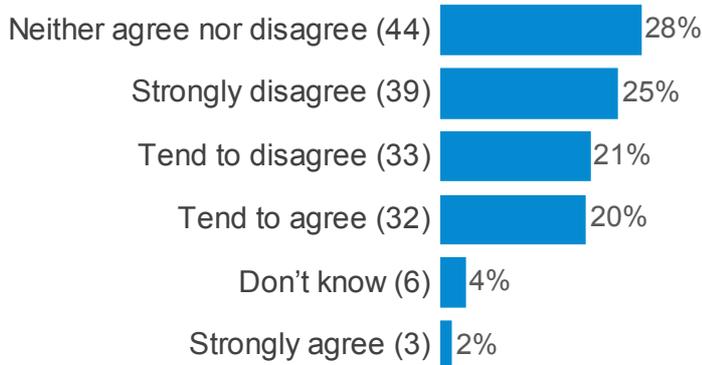**(Councils in Lincolnshire engage, listen and respond to people)**

Neither agree nor disagree (44)	28%
Strongly disagree (39)	25%
Tend to disagree (33)	21%
Tend to agree (32)	20%
Don't know (6)	4%
Strongly agree (3)	2%

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)
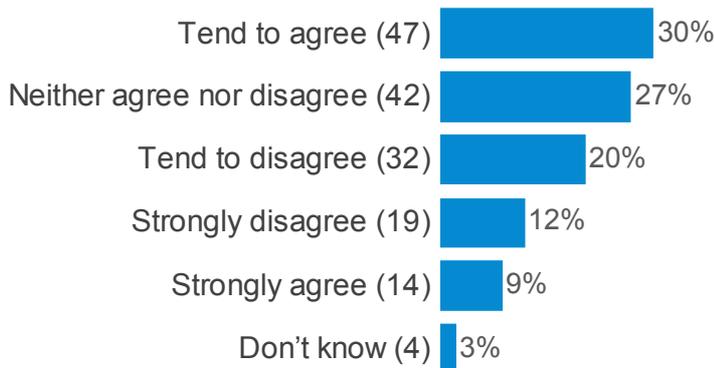**(Lincolnshire offers good leisure, tourism and cultural activities)**

Tend to agree (47)	30%
Neither agree nor disagree (42)	27%
Tend to disagree (32)	20%
Strongly disagree (19)	12%
Strongly agree (14)	9%
Don't know (4)	3%

Thinking about Lincolnshire, to what extent would you agree or disagree with the following statements:

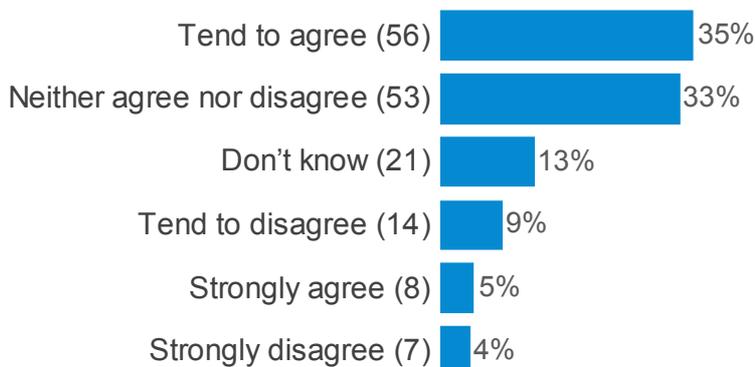**(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)**
(Community and voluntary groups in Lincolnshire have the opportunity to thrive)

Tend to agree (56)	35%
Neither agree nor disagree (53)	33%
Don't know (21)	13%
Tend to disagree (14)	9%
Strongly agree (8)	5%
Strongly disagree (7)	4%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Access to nature, coast, parks and open spaces)
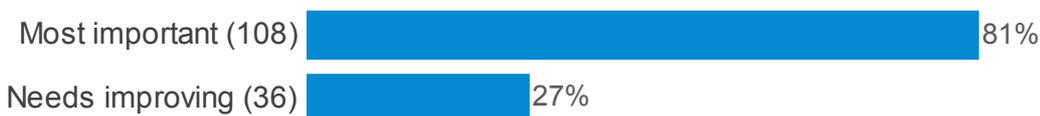
Most important (108) ████████████████████ 81%
Needs improving (36) ██████ 27%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Sports and leisure facilities)

Needs improving (72) ████████████████ 64%
Most important (50) ███████████ 44%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Education provision)

Most important (88) █████████████████ 69%
Needs improving (49) █████████ 39%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Job prospects)

Needs improving (101) ██████████████████ 74%
Most important (58) ██████████ 43%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Housing)

Most important (66) ██████████████ 56%
Needs improving (62) █████████████ 53%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Safety)

Most important (82) ████████████████ 66%
Needs improving (51) ██████████ 41%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Road networks and highway maintenance)

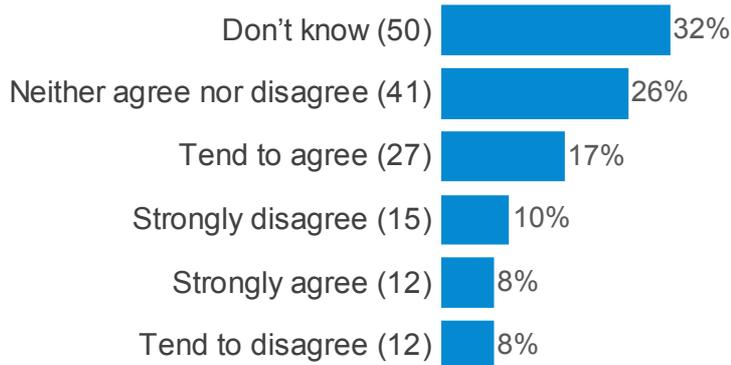|	
Needs improving (128)	87%
Most important (45)	31%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
(Public transport)

Needs improving (109)	80%
Most important (47)	35%

Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?
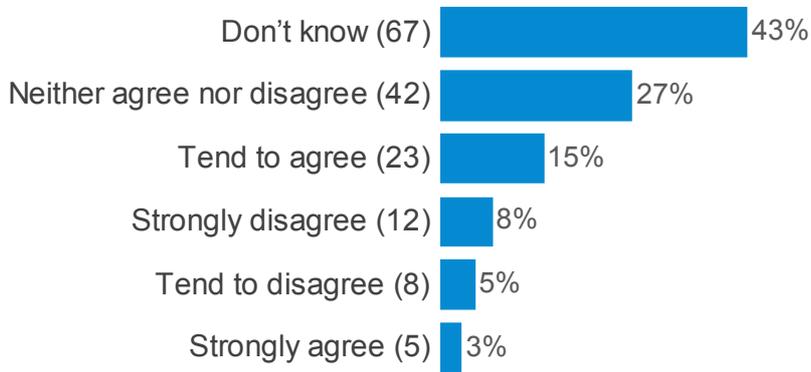**(Digital connectivity)**

Needs improving (92)	68%
Most important (61)	45%

What do you think local councils did well during the coronavirus pandemic?
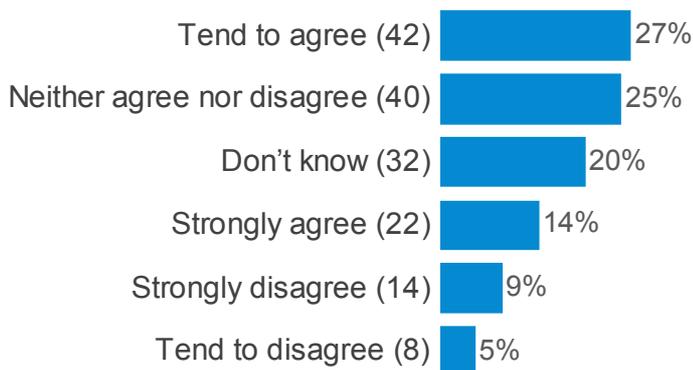(**Kept me informed about services and support via the local newspapers**)

Don't know (50)	32%
Neither agree nor disagree (41)	26%
Tend to agree (27)	17%
Strongly disagree (15)	10%
Strongly agree (12)	8%
Tend to disagree (12)	8%

What do you think local councils did well during the coronavirus pandemic?
(**Kept me informed about services and support via local radio)**

Don't know (67) — 43%
Neither agree nor disagree (42) — 27%
Tend to agree (23) — 15%
Strongly disagree (12) — 8%
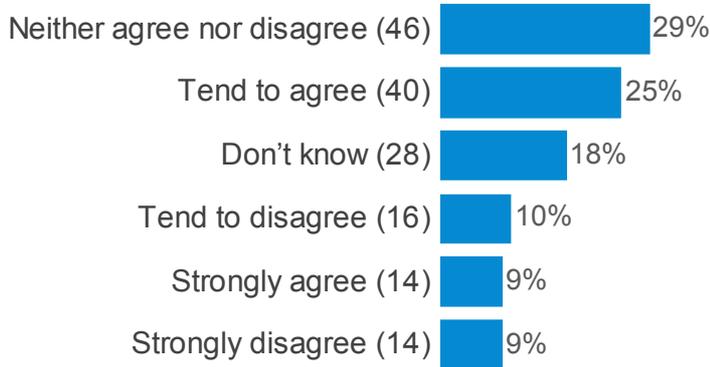Tend to disagree (8) — 5%
Strongly agree (5) — 3%

What do you think local councils did well during the coronavirus pandemic?
(**Kept me informed about services and support via local television)**
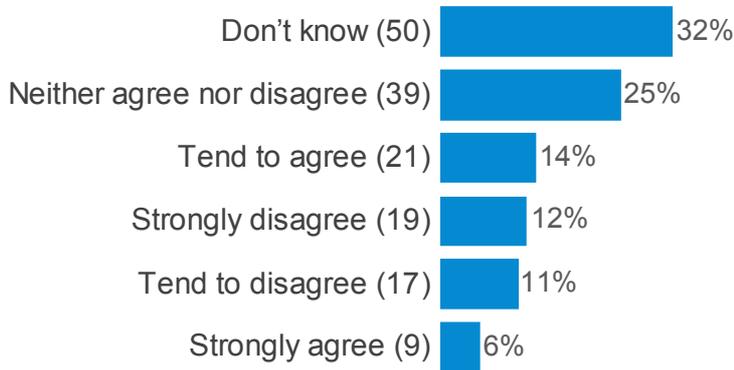
Don't know (50) — 32%
Neither agree nor disagree (39) — 25%
Tend to agree (21) — 14%
Strongly disagree (19) — 12%
Tend to disagree (17) — 11%
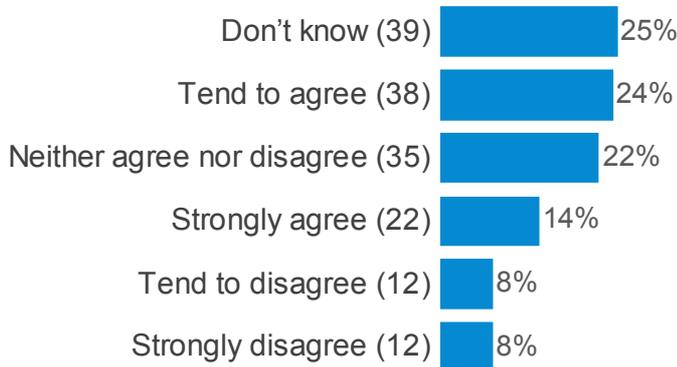Strongly agree (9) — 6%

What do you think local councils did well during the coronavirus pandemic?
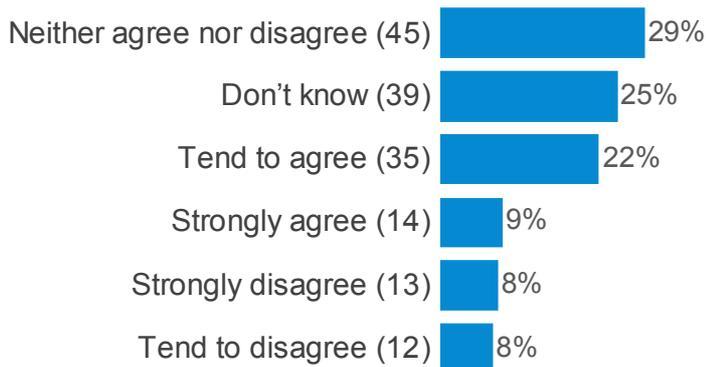(**Kept me informed about services and support through the council's own social media and website)**

Tend to agree (42) — 27%
Neither agree nor disagree (40) — 25%
Don't know (32) — 20%
Strongly agree (22) — 14%
Strongly disagree (14) — 9%
Tend to disagree (8) — 5%

What do you think local councils did well during the coronavirus pandemic? (**Reacted quickly to the changing situation**)

Neither agree nor disagree (46) ████████ 29%
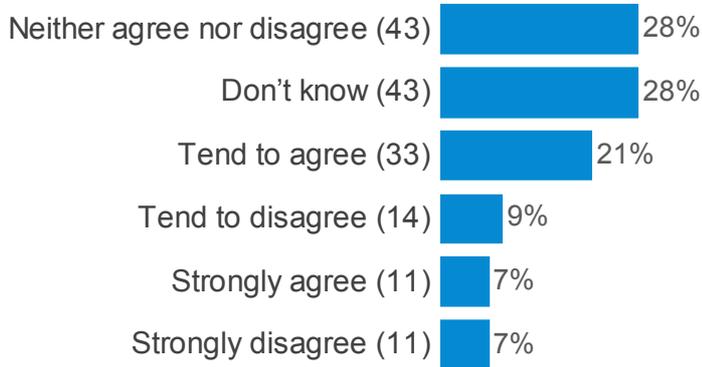Tend to agree (40) ███████ 25%
Don't know (28) █████ 18%
Tend to disagree (16) ███ 10%
Strongly agree (14) ██ 9%
Strongly disagree (14) ██ 9%

What do you think local councils did well during the coronavirus pandemic? (**Helped those who were vulnerable**)

Don't know (39) ███████ 25%
Tend to agree (38) ███████ 24%
Neither agree nor disagree (35) ██████ 22%
Strongly agree (22) ████ 14%
Tend to disagree (12) ██ 8%
Strongly disagree (12) ██ 8%

What do you think local councils did well during the coronavirus pandemic? (**Helped businesses**)

Neither agree nor disagree (45) ████████ 29%
Don't know (39) ███████ 25%
Tend to agree (35) ██████ 22%
Strongly agree (14) ██ 9%
Strongly disagree (13) ██ 8%
Tend to disagree (12) ██ 8%

What do you think local councils did well during the coronavirus pandemic?
 (**Helped community organisations**)

Neither agree nor disagree (43)	28%
Don't know (43)	28%
Tend to agree (33)	21%
Tend to disagree (14)	9%
Strongly agree (11)	7%
Strongly disagree (11)	7%

What do you think local councils did well during the coronavirus pandemic?
 (**Worked effectively with local partner agencies, such as police and health colleagues**)

Don't know (53)	34%
Neither agree nor disagree (40)	26%
Tend to agree (36)	23%
Strongly agree (15)	10%
Strongly disagree (8)	5%
Tend to disagree (5)	3%
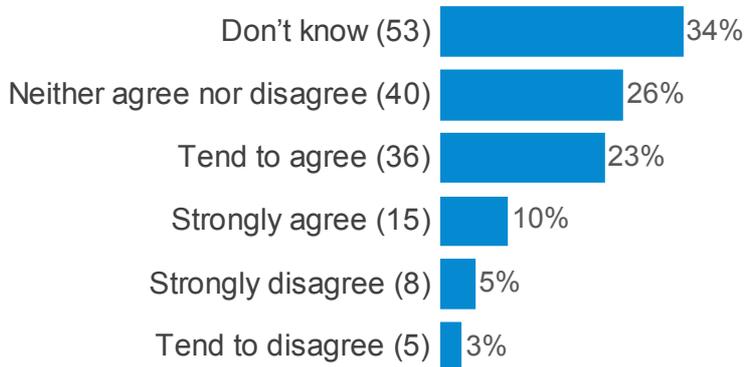
What do you think local councils did well during the coronavirus pandemic?
 (**Protected staff who were providing services**)

Don't know (52)	33%
Neither agree nor disagree (42)	27%
Tend to agree (36)	23%
Strongly agree (13)	8%
Tend to disagree (10)	6%
Strongly disagree (5)	3%
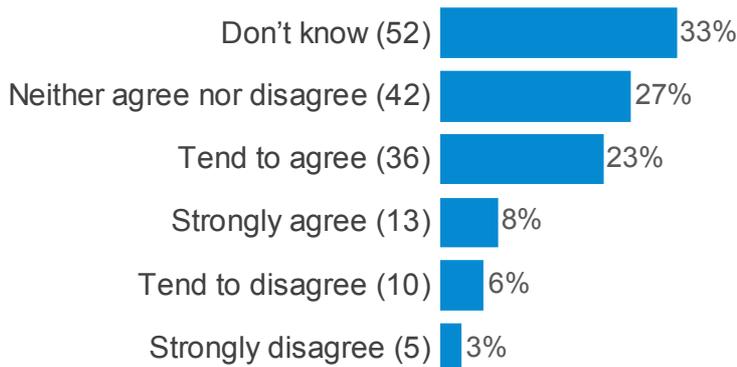
Other, please specify

Recycling, general waste and garden waste collections were uninterrupted.

Other health services should have kept going better - you can't stop or delay all other treatment for the sake of one disease.

I am not aware or informed enough of the above so can not comment.

it is difficult for the average resident to know which level of government provides what.

the volunteers did the work

Cut off throughout lockdown having just moved into area. Have no television or radio

I was stranded in Essex for 20 weeks during hard lockdown

local council only got involved after the communty sorted it first!

The refuse collection was the best service

Scant information

What do you think local councils could have done better during the coronavirus pandemic?
Please note that there is a maximum count of 800 characters

Supported all people not just those on benefits

Regular disinfecting of footpaths in shopping areas, bus stops, Medical buildings. Often seen on TV in other places.

Sorry - just hunkered down and relied on national news.

Protected front line health care workers earlier Ensured people could still see a Dr face to face (without having to pay)

Most of my info came from national media. Virtually no contact with anyone locally. Perhaps local info through doors?

Coordinated help for the elderly & isolated, many of whom have have almost no contact with anyone for a long period of time.

Provided better support to people who were under lock down due to high risk conditions, I personally never had any help or contact from the local council,if it wasn't for my partner I would have been in a serious c

In a situation where everything was unknown and changing by the day I think the council did a good job as did the government

I think they did well during the pandemic

I think politics should have been put to one side, LCC should have organised a cross-district team of people from all the districts, who had the necessary skills to make informed decisions. This can still be formed now, to deal with the possibility of a second wave and be used in the future, for anything else that affects everyone.

Made sure they communicated with all members of the community

More information. Acted quicker in seaside towns.

I don't think local councils could have done anything differently, it is national policy that should have been different. This is not a science driven issue because the science is simply not there. Covid-19 is not SARS and yet the WHO are treating it as such. The WHO has flawed management and national governments should take their own decisions. Covid-19 is not proving any more demanding than an influenza outbreak which would not have shut down the economy. New thinking is urgently required from national policy before the damage to our economy is so severe some parts of it may never recover.

stopped people travelling to the coast from all over the country

Given out more information as to where cases were occurring, how many and how many deaths. These figures may have been available but knowing where to find them is another matter. Not everyone is on the net and flyers with info could have been distributed.

What do you think local councils could have done better during the coronavirus pandemic?

Please note that there is a maximum count of 800 characters

Not sure about better, but the lockdown was a great opportunity to get things like roads etc sorted. Thinking of potholes especially in more rural areas. There has been some, but that was a few months into lockdown before any noticeable things like potholes seem to get repaired.
Used Town and Parishes to support. Provide funding and leadership to enable local support centres to be set up.
Supported care homes and elderly people who live independently in their homes. Open the refuse centre !! Illegal dumping a problem because no one can get in at centres. We're all back at work! Why aren't the council
on the whole a lot of good stuff has been done but I feel uncertain as to whether this happened through the borough council, the county council or the government.   Free parking in town is a good idea, but is now in retreat. the burden of taxation on local businesses and shops is killing them off.
Lobbied parliament to take action sooner.
i have no idea if other members of the community were helped or not - i only know my business - self employed dog trainer - is pretty much no more and lack of information and guidance from every part of govt over numbers of people in classes, where we can and can't teach or meet has contributed hugely to that. If there wer any official sources for helping interpret the guidelines they were well hidden,
Sent out written updates by post. Don't follow social media or listen to radio. My husband is self employed and didn't get any help from universal credit or hmrc etc. Too many hard working people like him fell through the cracks
Enforcing / encouragement of social distancing and other guidelines to help curb spread of covid
Identifying and supporting people who were isolating. Self isolating who live alone.
Make provision for social distancing by giving priority to pedestrians and cyclists over cars and lorries - as had been done in other towns. The cost would have been negligible but the benefits large. Make it easy to get hold of face masks; they are available in shops now but they weren't easily available in the early weeks. Make testing available to everyone locally. I know quite a few people who are convinced they have had the virus but have not been tested. I have no confidence in the statistics.
They could have contacted people directly either by email where addresses were held or by telephone where not.
Supported local small businesses. Louth has lost a lot of shops and cafes
help with council tax
Mad sure that people who had just moved weren't isolated without help no money / no food. Bungalow we moved to still have not a proper kitchen / bathroom have asbestos needing removal. Had a divorce, had to move. Just before lockdown downsized and had also been trying to get P.I.P. reinstated then moved and lockdown
Implemented pop-up cycling infrastructure to promote active transport. Not a thing seems to have been done.
local councillors should have been more visibly supporting local volunteers and groups
a letter to all households describing in detail obligations of the public and the council - though I accept the situation was fluid and had a lot of local variations. The parish and town councils could have been used more effectively as public facing entities perhaps, after all they are generally known and trusted in the community
Been more proactive in letting the people in their area aware of what help was available. Suspended the community charge for the lockdown period.
Help ensure people are following the rules of social distancing. Some people in Lincolnshire have ignored guidelines as They think we're safe here.
Contact with members of public. At times it was difficult to get through on the phone - answer phones kicked in quickly and did not always give information when best to phone. Face to face contact would have helped communication. Difficult because of lock down but was generally missed.   Video links for the pu Bloc as well as officers.

What do you think local councils could have done better during the coronavirus pandemic?

Please note that there is a maximum count of 800 characters

ensured staff are properly protected through the pandemic SHDC do not protect those in refuse lorries or cleaning services SHDC should assist with MArket Traders SHDC should adopt Community Infrstructure Levy so Parish Council could have assisted at local level S106 is out of date and SHDC NEVER acheive the Social Housing figures quoted at planning application submission. They let developers off. A disgrace !!!! ADOPT CIL GIVE PARISHES FUNDING FOR THE BUILDINGS IMPOSED ON THEM

Provision of local testing centres.

I know it was difficult because people had to work from home but I think it was sometimes difficult to access information other than about COVID.

Lock down and all other action taken such as testing , tracing etc...should have happened much sooner than it did

Maintained highway services.

Faster (daily) updates on the website

Not keep using coronavirus as a reason for delaying response to questions.

District council did not contact or liaise with the the Parish Council

Not all people have access to the internet, especially the elderly - so any information seemed to be passed by word of mouth, although Alford had a Community Hub which was great for most people, I think some of the elderly fell through the net, and some felt neglected and overlooked - not sure how that this could have been done better - more local info on the local radio would have helped - being positive and not negative.

Nothing really as Hindsight is a wonderfull thing !

Inform residents of smaller communities of means and access to help and assistance

I think it was a tough time for everyone. I personally think central government should have let local government decide what was best for their area. For example, Lincolnshire remained largely unaffected and yet still had to abide by rules made for people living in central London for example. This is not the same. This should have been accounted for. Our children should have been in school etc. However, not the local council's fault but the government.

Could have done some real research into it and realised it's a hoax

Get serious about fly-tipping and open the local recycling center properly and stop using COVID 19 as an excuse to reduce the service levels at the local recycling center. One contributing factor to Fly-Tipping is that not all materials are being accepted at the tip so it's no surprise that people are making their own arrangements to dispose of their waste Unlawfully! Staff at the recycling center are working outside can wear protective clothing and PPE it's outrageous that the tip is not back to its full capacity! How interesting that refuse operatives on the bin collection lorries are NOT wearing masks, and yet the recycling centre is not back to full capacity, what a complete joke!

protected theatres and arts venues as a priority

In my village we had no support or help. Many villages where just leave to get on with it with no help or support from local council

Let people know be more transparent explain to people

Maintained roads and verges. Improved broadband

Put the needs and safety of the residents ,council staff and visitors on an equal footing . When visitors could return facilities should of opened quicker, the council should of overseen the flauting of regulations to keep residents safe .

The northern most part on lincolnshire on the north east lincs boarder tend to be forgotten and people have to mainly rely on north east lincs for sevices.

Not to waste money on leaflets and graffiti in the pavements

They could have checked ware the moneys were going and to what use in private nursing homes that just pocked it. ie chasing ware and what the moneys had done for there companys (means tested)

Personal note: I am alone in upstairs flat. No garden. In my 60s. No visitors / help. Needing company. Poor internet access

What do you think local councils could have done better during the coronavirus pandemic?

Please note that there is a maximum count of 800 characters

Pages tended to look static and did not appear to change as the situation, rules, guidance changed. It was difficult to know if it was just a standard page and not being tailored to specific demands or changes.

no visible presence in local area, left to local independent groups to assist one and other, deeping on edge of county is over looked by council as its a wealth place to stick more houses

Cancelled ALL carparking charges to encourage people to come to the town,

Acted quicker to protect vulnerable in care homes. Hope will be quick to employ street marshals, young people in particular totally ignore social distancing guidelines. Suggest Comunity work instead of a fine it may show them the consequences of littering.

Provided a bit more information about where the coronavirus is in our areas , not enough info about it

Better communication

Answer peoples queries quicker. Have waited 6 weeks for an answer to a question. Not protecting children properly on school transport. There are plenty of coaches and drivers so why pack the buses so there is no social distancing. They had the ideal chance to clean and tidy our towns but nothing was done. Had the opportunity to do road works while there was less traffic.

Should have communicated with Parish Councils in order to ensure the safety and well being of residents.
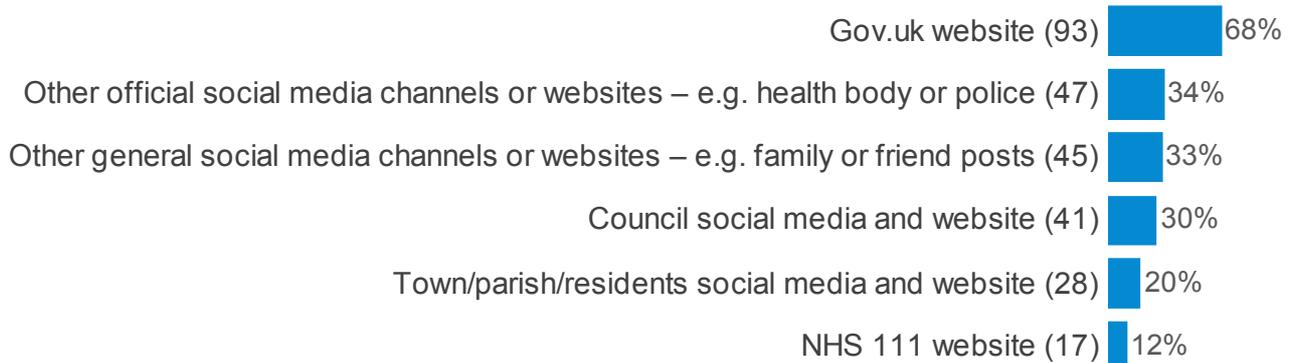
Like the government, pretty much everything.

You need to open the tips which could easily be managed covid friendly which would help with the random fly tipping we have. We were promised that cctv covert was in operation for fly tipping but have nil results of this

Waste Recycling Centres - failed to provide a level of service despite introducing pandemic safety measures that could easily of accommodated a commensurate level of service that as a resident we would expect, suspect you have used this as an opportunity to save money?

Where did you find most of your information during the coronavirus pandemic? Please tick all that apply.

ONLINE

Gov.uk website (93)	▇	68%
Other official social media channels or websites – e.g. health body or police (47)	▇	34%
Other general social media channels or websites – e.g. family or friend posts (45)	▇	33%
Council social media and website (41)	▇	30%
Town/parish/residents social media and website (28)	▇	20%
NHS 111 website (17)	▇	12%

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ON THE PHONE/FACE TO FACE

Talked to friend/neighbour/family members (56)   68%
GP/doctor's surgery (22)   27%
Pharmacy (11)   13%
NHS 111 call centre (8)   10%

THROUGH THE MEDIA

National television/news (105)   70%
National news websites, such as the BBC (88)   58%
Local television/news (48)   32%
National radio (43)   29%
Local radio (24)   16%
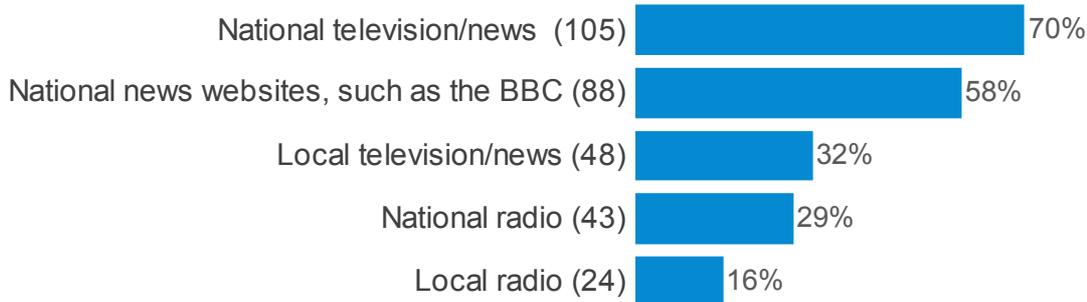
OTHER PRINTED MATERIALS

Government letters (37)   71%
Local newsletters (22)   42%

ANY OTHER SOURCES

100%

(Please specify)

WIFE

Network of friends and realtions - some medics

The Times and Sunday Times

Professional bodies

Public Health England

National newspapers

Online news services, e.g.: Lincolnshire Live

Facebook

Newspaper

i get most of my information from my on line newspaper and from the radio. The tv news is rather nehind the curve and driven by its own interests, I find. Local tv and news scores 1 out of 10 . trivial or late. local government plays no part. government letters are badly written. too long and jargon ridden.

No newsletters, national or local. No government letters received. No tv or radio

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(Please specify)

Twitter

found out on local village Facebook site and through LRF info

daily newspapers when available

Member communications from Liberal Democrats

Gedney Parish Council

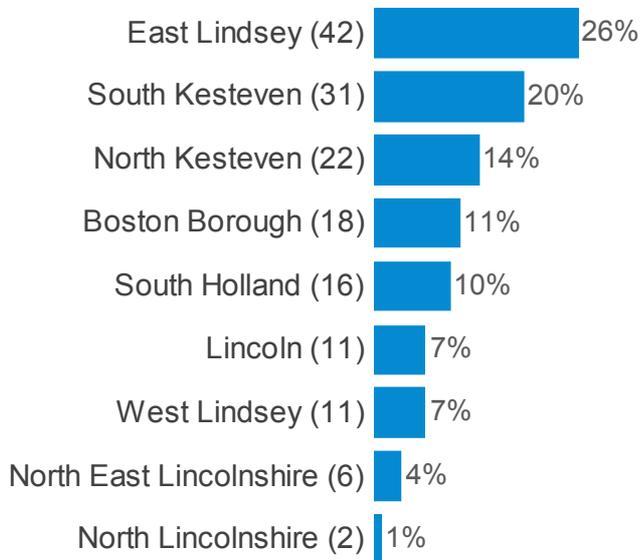national newspapers

BBCTV news

ONS website

Newspapers

Support agencies i am registered with e.g. Carers First

independent news websites, investigative journalists, research articles, office of national statistics, talking to a wide variety of people.
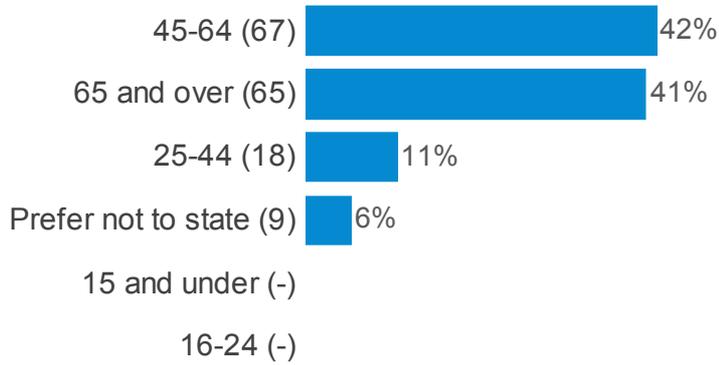
Facebook / NHS colleagues

Online research: scientific & news media
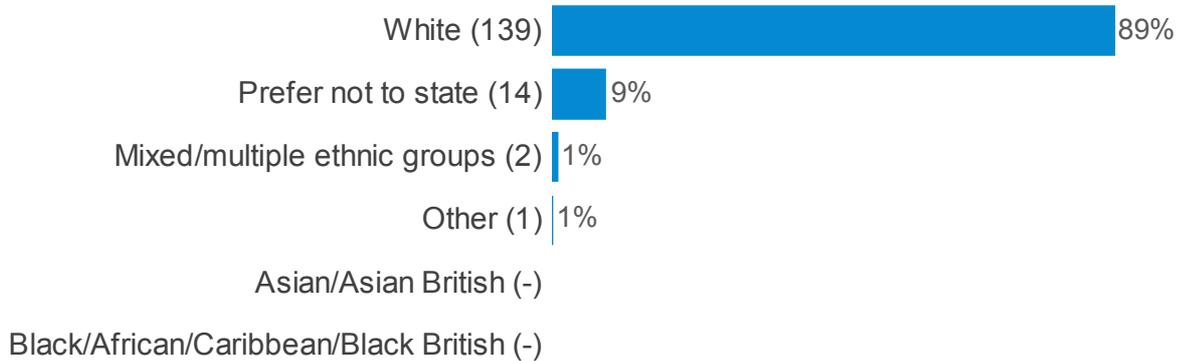
Social media

Please tell us which area you live in

Area	%
East Lindsey (42)	26%
South Kesteven (31)	20%
North Kesteven (22)	14%
Boston Borough (18)	11%
South Holland (16)	10%
Lincoln (11)	7%
West Lindsey (11)	7%
North East Lincolnshire (6)	4%
North Lincolnshire (2)	1%

Please enter the first part of your postcode

LN6	PE25	Dn21	LN6	ln59	PE9	ln3	PE21	Pe9	LN12	pe6	Ln9
LN2	Pe20	NG31	DN21	PE12	Pe9	Pe94	ng34	LN6	Ln12	PR22	NG33
L	pe21	ng33	DN21	PE12	PE20	P	ln50	LN13	LN12	Pe20	Pe21
ln9	ln6	Ng31	ln13	ng34	pe9	PE9	LN13	PE92	PE9	PE11	PE20
LN1	LN4	Ln11	PE11	NG34	PE23	NG32	Ln4	Ng34	LN4	PE21	pe22
LN5	NG33	LN1	Ln6	NG34	LN5	NG33	ln4	Ln12	Pe11	LN10	Pe21
LN	Ln13	PE23	PE12	Pe9	PE94	ln13	PE24	pe9	PE11	Pe21	Ln5
DN35	PE	LN11	PE11	PE24	Pe9	PE20	ln12	Dn36	NG31	LN8	NG34
NG34	PE25	pe12	LN8								

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What age group are you in?

45-64 (67)	42%
65 and over (65)	41%
25-44 (18)	11%
Prefer not to state (9)	6%
15 and under (-)	
16-24 (-)	

What is your ethnic background?

White (139)	89%
Prefer not to state (14)	9%
Mixed/multiple ethnic groups (2)	1%
Other (1)	1%
Asian/Asian British (-)	
Black/African/Caribbean/Black British (-)	

(Please state)

White other

Do you consider yourself to have a disability?

No (121)	77%
Yes (24)	15%
Prefer not to state (13)	8%