

# Refund Policy

## Resales

Faulty/damaged/unused items can receive a full refund on provision of receipt.

## Pre-booked sessions

At least 24 hours' notice must be given in order to receive a full refund. Less than 24 hours' notice, no refund given.

## Swim/gym admissions

At the discretion of the Duty Officer on shift.

## Swimming Lessons

Swimming lessons are non-refundable.



# Lost Property Policy

All lost property is kept for 7 days unless claimed or marked for collection. These will be kept for 14 days.

Any valuables found will be securely stored for 1 month.

\*For hygiene reasons underwear and any soiled items of clothing can not be kept and will be disposed of.

